

Wireless does not work when 3G card is inserted.

During the testing phase of the Billion 7300Gx we found some discrepancies between the router and some versions of the HUAWEI E620 card. All HUAWEI E620 cards that were manufactured before the 1st of October 2006 will not work with the 7300Gx. The HUAWEI E620 card has got a hardware bug that disables the router's wireless functionality.

Please refer to the steps below on how to check the serial number on your card and also the swop out procedure.

New Card:

Please refer to the picture below to find out when the card was manufactured:



The **7** refers to the year that the card was manufactured: **2007**

The **3** refers to the month that the card was manufactured: **MARCH**

The **13** refers to the day that the card was manufactured: **13th**

Another Example:

HUAWEI cards manufactured after the 1st of October 2006 and before the 1st of January 2007 will have a similar serial nr like the following one: **E81AE106A0100027**

The **6** refers to the year that the card was manufactured: **2006**

The next **A** refers to the month that the card was manufactured: **OCTOBER (A=10,B=11,C=12)**

The **01** refers to the day that the card was manufactured: **1st**



Old Card:

HUAWEI cards manufactured before the 1st of October 2006 will have a similar serial nr like the following one: **E87NAE1661100898**

The **6** refers to the year that the card was manufactured: **2006**

The next **6** refers to the month that the card was manufactured: **JUNE**

The **11** refers to the day that the card was manufactured: **11th**

Swop Out Procedure: .

You can go to your nearest VODACARE store and have the PCMCIA card replaced with a newer version. Please contact your nearest VODACARE outlet and find out if they have swop out stock available. If there is no swop out stock available, a replacement unit will be dispatched within 48 Hours.

If you have any further enquires please do not hesitate to contact NOLOGY on (012) 657 1317
For a list of your nearest VODACARE stores please click on the following [LINK](#).

